| 0700        | Continental Breakfast & Scavenger Hunt Groups meet - Outside of Willow Ballroom                                     |
|-------------|---|
| 0800 - 0815 | Welcome Remarks from BG Darrel R. Porr, Lead Agent for TRICARE Health Services Region 3 - Willow Ballroom           |
| 0815 - 0900 | ▲TRICARE Optimization Leadership Vision - H. James T. Sears, MD, Executive Director, TRICARE Management Activity    |
| 0900 - 0930 | ▲Partners in Optimization - Dave Baker, President and CEO, Humana Military Healthcare Services, Inc.                |
| 0930 - 1000 | Break (Scavenger Hunt Groups meet)  |
| 1000 - 1115 | ▲★★MHS Optimization - CAPT Charles B. Davis, MC, USN, Director, Clinical Operations, Bureau of Medicine and Surgery |
| 1115 - 1300 | Lunch (NOTE: The RAC Attendees Luncheon to be held in the Hospitality Suite 2L)                                     |

| sms   | Tracks & Rooms (Except where noted)   | 1300 - 1345   | 1345 - 1430   | 1430 -<br>1500                             | 1500 - 1545  | 1545 - 1630  |
|---|---|---|---|--|--|--|
| Exhibits Open from 0800 - 1630 in the Beauregard Room Social: 1830 - 2100 in the Magnolia and Willow combined Ballrooms | Track 1 - Business Analysis<br>Colleton Room                                | BA-1 (Government employees only) TRICARE 3.0  BA-2 Revised Financing - Keys for Success | ,   | <b>BA-3</b> Revised Financing              | BA-4 Resource Sharing<br>Principles                          |  |
|   | Track 2 - Clinical<br>Dogwood Ballroom                                      | ▲ ★ CL-1 Primary Care Clinic Management   | ▲★★CL-2 Primary Care Optimization & Clinic Management | Refreshment Break - Meeting Rooms Corridor | A → ★ CL-3 Putting Prevention Into Every Patient Encounter   | ▲ ★ CL-4 Provider Perspectives: A PCM Profiling/Support Tool |
|   | Track 3 - Contracting Drayton Room  | COTR-1<br>Surveillance Plan Review<br>Update  | COTR-2<br>Automated Surveillance<br>Plan Update       |  | COTR-3<br>Open Discussion                                    | COTR-3<br>(Continued)  |
|   | Track 4 - Health Benefits<br>Advisors<br>Jenkins-King Charles Room          | HBA-1 TRICARE Active Duty Family Member Dental Plan                                     | HBA-2<br>Retiree Dental Program                       |  | HBA-3 Beneficiary Counseling & Assistance Coordinator (BCAC) | HBA-4<br>Regional Issues                                     |
|   | Track 5 - Marketing<br>Edmunds Room   | M-1 Use of Focus Groups in Marketing  | M-1<br>(Continued)                                    |  | M-1<br>(Continued)   | M-1<br>(Continued)   |
|   | Track 6 - Senior Enlisted Hampton Room                                      | SEC-1 Senior Enlisted<br>Function in Region   | SEC-2 Enlisted Function<br>Nationally                 |  | SEC-3 Current Issues in DoD, DoD Impact                      | SEC-4<br>TBD   |
|   | Track 7 - Regional Advisory<br>Council (RAC)<br>Hospitality Suite <i>2L</i> | RAC-1<br>TBD  | RAC-2<br>TBD  |  | RAC-3<br>TBD   | RAC-4<br>TBD   |